

- Leo Wisniewski
- Chicago DMA
- Salon Location:
Carillon Court,
Romeoville, IL
- Salon #: 2054
- Salon Manager:
Sue Voitik
- Original Open
date:
12/16/2003

SALON
REMODEL
STATISTICS
TO DATE:

Full Salons: 119

Paint/Sail: 86

Laminate Only: 40

Laminate+ Paint
Sail: 56

Remodel of the Month

ISSUE 8

AUGUST 2008

GCI Interview with Leo Wisniewski

Facilities & Purchasing recently interviewed Chicago franchisee Leo Wisniewski to talk about his experience completing a salon remodel with the new *Relax* design. The remodel consisted of a paint/sail remodel, full lobby remodel and a flooring remodel. The results are great!

Q: What are some positive aspects of remodeling your salon?

A: The “wow” factor. Our salon opened in 2003, so we have a lot of established customers. When long time customers walk into the salon for the first time after the remodel, they say “Wow, the salon looks great!”

Q: How much did you spend on your remodel?

A: \$32,600.00.

Q: How did you schedule construction? Did you remain open or did you have to close for a short time?

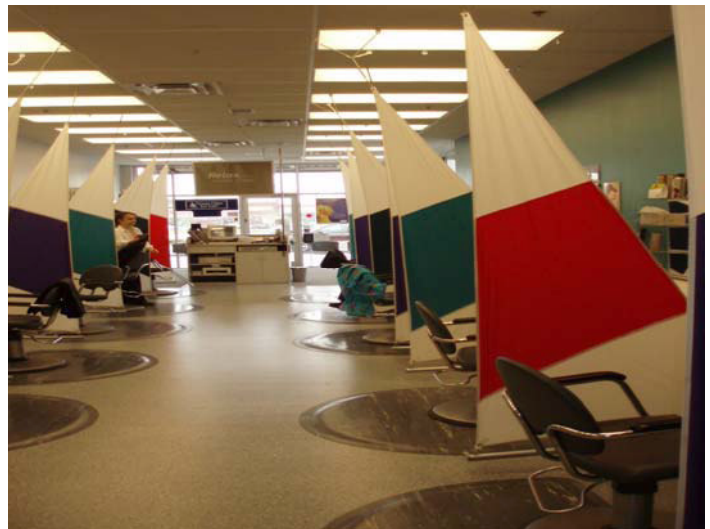
A: Our contractor did a great job of working on the remodel after we closed for the night.. It caused minimal disruption and was completed in a timely manner.

Q: What would you do differently on the next remodel?

A: There is not anything I would do differently the next time we decide to remodel.

(continued on Page 2)

BEFORE....



AFTER....





“Our long term customers walk in for the first time after the remodel and say ‘Wow, the salon looks great!’”

-Leo Wisniewski

Q: What have been some comments you and your staff have received since the remodel was completed?

A: See “wow” factor above.

Q: What have been some comments you have received from your staff since the remodel was completed?

A: The staff at Carillon is re-energized by the new look. The salon has a bigger and more open feel in addition to feeling more inviting and relaxing for the customers.

Q: What is your overall impression of the remodel process and the finished result?

A: It worked great for us!

Q: What advice would you give to franchisees that you wish you had known?

A: Work very closely with your F&P representative to understand and manage the delivery process.

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For the Remodel Best Practices Guide go to <http://www.greatclips.net/buildouts/relaxsalondesign/remodelgallery/bestpractices.pdf>

Want to choose your favorite Remodel of the Month salon? You'll have a chance to vote in December for the Remodel of the Year. More details to come!

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